



URGENT: VOLUNTARY NUTRITIONAL YEAST POWDER RECALL

May 8, 2025

Re: NOW® Nutritional Yeast Powder 10 oz. – Product Code 2460, Lots 3372888 and 3320523

Dear Valued Customer:

NOW is conducting a voluntary recall of NOW Nutritional Yeast Powder 10 oz. Product Code 2460, Lot #3372888 and #3320523. We are recalling the above-referenced product because regular yeast was inadvertently packaged as nutritional yeast.

The product code is located on the label and the lot number is located on the bottom of the bottle. The bottle is white plastic with a purple lid and an orange NOW label (as shown below). The lot numbers and product code referenced above are the only NOW items affected by this recall.

We ask that you remove and quarantine the affected product from your inventory, discontinue selling it, and return it to NOW for reimbursement by filling out this [Recall Form](#) and following these instructions. You are not required to recall this product from your customers.

1. Note your name and customer number on the Recall Form.
2. If you **have** these item lot numbers in inventory, enter the quantity you have on the Recall Form. Box this product in preparation for return to NOW. **If you are mailing back the form, do not place the Recall Form in the box and do not dispose of product yourself.** It is essential that you return all product to NOW.
3. If you **do not have** these lot numbers left in your inventory, please check the box on the Recall Form that states you do not have any product listed in this recall notification in stock. Complete the digital form or print the form and return via email, fax or mail as soon as

possible. It is very important that you return the completed form to us even if you do not have any remaining inventory.

4. Call Customer Service: 888-NOW-FOOD (888-669-3663) to obtain a Return Materials Authorization (RMA) number. Customer Service will be available during regular business hours, Mon. – Fri., 8 a.m. to 5 p.m. CT. Please do not return any product until you have obtained an RMA number and call tag.

5. Fill in your RMA number on your Recall Form.

6. **Please fill out the [Recall Form](#) or print the [form](#) and return via email to customerservice.dept@nowfoods.com or fax to 800-886-1045 or mail to:**

NOW Foods
Customer Service Dept.
244 Knollwood Drive
Bloomington, IL 60108

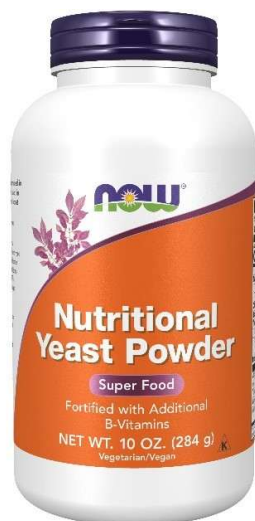
We will provide reimbursement for the returned product by providing a credit memo to your account for the amount of product returned. Replacement product is available for reorder.

If you have any questions, please contact our Customer Service Department at:
888-NOW-FOOD (888-669-3663)

Please note that the FDA may survey a small number of our customers to confirm that our recall logistics were effective. This survey may be by phone, mail, or in person.

Thank you very much for your prompt attention to this matter.

FRONT



BACK



