



May 5, 2020

Subject: Voluntary Recall of Bilberry Go Ji & Chrysanthemum

Dear customer,

Our sales records indicate you purchased Bilberry Go Ji & Chrysanthemum, item #B729 during the period of Jan. 1st 2020 and May 4th 2020. It has come to our attention that some bottles of Monk Fruit (Luo Han Guo) product may have been mislabeled as Bilberry Go Ji & Chrysanthemum, item #B729, pertaining only to Lot #W0499. Please remove this item from your shelves immediately and follow the below instructions:



Lot # W0499 located on bottom of bottle

Product Information

Item #	Product Description	Lot #	Size	UPC
B729	Bilberry, Go Ji & Chrysanthemum	W0499	60 capsules	6011944777296

Return Instructions

Please contact our Customer Service Dept. immediately with the following information to help process the return of any remaining inventory:

1. Email our Customer Service Department with the current quantity of units on-hand and lot #. Email: orders@paradiseherbs.com
2. You will be **emailed** a FedEx Call-tag for remaining products. Place unopened bottles (confirm lot # W0499) in a box, print label (emailed) and affix to package.
3. Provide package to FedEx driver and a full credit will be processed for all Un-Opened bottles upon receipt of products to our facility.