



161 Main Avenue, Sacramento, CA, 95838
(916) 638-8100 FAX: (916) 638-8293

Herbs – Spices – Essential oils

September 1, 2020

Re: Goldenseal Root Powder Label Warning Update

To our valued Customer,

This letter is to state that the product below that is supplied by Starwest Botanicals has had a label warning change. Certain Goldenseal Root Powder products sold and repackaged at the retailer level were found to contain bacteria homologous to Cronobacter sakazakii.

Out of an abundance of caution, we are issuing a revised label warning to specifically call out the groups of people that could potentially be negatively affected by this bacteria. The new label warning now reads: "This product should not be used by pregnant or lactating women, young children, and the immunocompromised. This product is not to be applied on open wounds."

You may either return this product for credit or re-label it or sticker it to include the revised warning. We can provide replacement labels or stickers upon request. If you have any questions please contact Starwest Customer Service at (916) 638-8100 or customerservice@starwest-botanicals.com.

Below are the lots in question:

Goldenseal Root Powder


Item #209335-54 Lot # P86781, P87766

Item #209335-51 Lot # P86780, P87606

Item #201545-54 Lot # P87137

Item #201545-51 Lot # P86899, P87503

Signed by Connor McThorn – Quality Control Manager

Signature: 

Electronically Signed