



May 14, 2021

To our valued USA Distributor Partners:

One Degree Organic Foods has a long history of exceptional transparency with our consumers. Beyond being an organic company, we also practice radical supply chain transparency. Each package allows consumers to meet the farmers who grew the ingredients contained in that specific package.

We are also a highly innovative company. We are a global leader in sprouting and the use of sprouted grains in products. We recently developed a proprietary oat processing process *specifically for sprouted oats* that allows One Degree to provide product that is also organic and gluten-free, at a cost well below the industry average.

We have become aware that some of our flaked oat products are experiencing a rancid odor prior to the code date on the bag. This issue has been identified in oats manufactured with Best Before dates between Jan 3, 2022 and April 17, 2022. A full list of impacted codes are included with this letter. Not all bags from these lots are impacted and, importantly, the product does not present any health risk for consumers.

We have identified the source of this issue, and it is one that is unique to sprouted oats. We have worked with our expert partners to adapt our stabilization process to eliminate the issue.

Out of an abundance of caution, we are requesting that your organization remove any product remaining in your warehouses with code dates noted above. We will credit you for any product removed.

Thank-you for your continued support of One-Degree Organic Foods.

Best regards,

A handwritten signature in black ink that reads "Stan Smith". The signature is written in a cursive, flowing style.

Stan Smith  
Owner  
One Degree Organic Foods