

DIVA FAM INC.
325 E Arrow Hwy, suite 503
San Dimas CA 91773

Voluntary Recall – Sea Moss Gel Superfood Products

We are writing to inform you that Diva Fam Inc. has initiated a voluntary recall of certain Sea Moss Gel Superfood products. Following a review of regulatory documentation, Diva Fam Inc. determined that certain products were manufactured prior to final confirmation of the required regulatory authorization applicable to pH-controlled food products. The recall is being conducted proactively to ensure alignment with applicable regulatory requirements and in coordination with regulatory authorities.

While we are unaware of any adverse events associated with the products to date, the circumstances leading to the recall present a potential risk of microbial growth, including organisms that can produce toxins associated with botulism. Accordingly, out of an abundance of caution and to ensure consumer safety, we are recalling the products.

Products Affected

This recall applies to all Sea Moss Gel Superfood products manufactured in 2025 (01/2025-12/2025) that remain within their labeled shelf life, across all listed flavors and package sizes (Annex 1). The Manufacture Date (MFD) is printed on the lid of the jar in MM/YYYY format.

Required Actions (Immediate):

Please take the following actions without delay:

1. Cease distribution and sale of all affected products.
2. Identify, segregate, and quarantine all affected inventory to prevent further distribution.
3. Notify any downstream customers who may have received the affected products.
4. Arrange for the return or disposition of the affected products in accordance with Diva Fam Inc.'s instructions below.

Disposition Options

Affected products may be:

1. **Returned to Diva Fam Inc.** (coordinate logistics with us), or
2. **Destroyed on-site** in accordance with local waste disposal guidelines, after rendering the product unsalable and non-recoverable.

Please retain documentation of quantities and disposition method, as this may be requested for recall effectiveness verification.

In furtherance of our need to provide information to the Food and Drug Administration, please complete and return the enclosed Recall Response Form as soon as possible. Please immediately examine your inventory and determine the products that are subject to recall. Affected products may be returned to Diva Fam Inc (coordinate logistics with us) or destroyed on-site in accordance with local waste disposal guidelines, after rendering the product unsalable and non-recoverable. Please retain documentation of quantities and disposition method, as this may be requested for recall effectiveness verification.

Compensation / Credit

Diva Fam Inc. will provide appropriate compensation or credit for affected products that are returned or properly destroyed in accordance with these instructions.

Confirmation Requested

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Please confirm completion of the required actions by replying to this notice with:

1. Quantities on hand,
Disposition status (returned/destroyed),
2. Date actions were completed.

This recall should be carried out to the consumer level and communicated to the ultimate end-user of the product or products. To the extent you further distribute these products, please forward a copy of this letter and the accompanying Recall Response Form. Your assistance is appreciated and necessary to prevent potential consumer harm.

For questions or coordination, contact us at (818) 751-3882 or support@divafam.com.
Thank you for your prompt cooperation and continued partnership.

Sincerely,
Diva Fam Inc.